Xen IPK Digital Telephones

Dterm Series 8 line display

Dterm Series 16 line (LED) display

Dterm Series 16 line display with 16 DSS/BLF One Touch Keys

Dterm Series 16 line (LCD) display

1. Speaker
2. Line Keys/Feature Access Keys
3. Dial pad/Dedicated Function Keys
4. Microphone
5. Volume Control
6. Large LED
7. Alphanumeric Display (LCD)
8. One Touch Keys
9. Handset
10. Built-in Headset Jack
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12. Directory Key (DIR)
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**General Information**

The following should be considered when reviewing this User Guide:

- Instructions are provided for the NEC Xen IPK digital telephones (Dterm Series i).
- All operational instructions assume Prime Line Pickup is assigned to intercom dial tone, Ringing Line Preference is assigned to all telephones, a Call Appearance and Call Arrival key has been assigned to all digital telephones and only a single tenant has been assigned in the system.
- All access codes listed are standard; some may vary based on system assignment. Please consult your authorised NEC Dealer for the access codes applicable to your system.
- Access to many features is based on system assignments. Not all features may be available from your telephone.
- Digital telephones are equipped with displays to provide useful call processing information such as digits dialled, recall indications, feature confirmation, etc. Xen IPK digital telephones also show features accessible by the soft keys.

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Answering Calls

Ringing Calls

- Lift Handset
- Converse

Note: When assigned the delayed ringing feature, incoming calls will first ring at a primary station. If the call is unanswered after a preprogrammed time interval, calls will also ring at the assigned secondary station.

Ringing Calls To A Call Arrival Key

- Lift handset
- Converse

Note 1: A Call Arrival key must be assigned to appear and ring at a Line Key/Feature Access Key.

Note 2: A Call Appearance key must be available to answer an incoming outside call.

Voice Announce Calls

- Ensure microphone (MIC) LED is lit
- Adjust Speaker volume \( \wedge \) or \( \vee \) as needed
- Respond handsfree

Note: The handset may be used at any time during the conversation

Camp-on (Call Waiting)

- Receive camp-on tone while on another call
- Replace handset to disconnect present call OR press Hold and press the Hookswitch to converse with second party.

Call Alert Notification

With a call in progress

- Receive Call Alert Notification
- Press Hold, converse with second party

Note 1: The second call may be placed on hold if the line appearance is assigned or if a Call Appearance key is available

Note 2: Press flashing Line Key, Call Appearance key or Conf key to return to the first call.
Making Calls

Internal Calls

- Lift handset
- Dial station number or 9 for the attendant (or reception)
  - OR press Feature Access Key or One Touch Key programmed for Direct Station Selection
- Voice announce after tone burst or wait for ringing call to be answered.

Note 1: When calling a digital telephone, dialling 1 after the station number will change ringing to voice or voice to ringing.

Note 2: To directly access a personal voice mailbox on the Xen Mail system, press Message or dial 7 after dialling the station number.

Outside Calls

- Lift handset
- Dial trunk access code i.e. 0
  - OR press idle Outside Line Key
- Dial telephone number
- Converse

Preset Dialling

- Dial the desired number
- Lift handset
- Converse

Last CO/PBX Number Redial

- Lift handset
- Press Redial
- Dial Last Number Redial code #
- Converse

Speed Dial – Using The Redial key

- Lift handset
- Press Redial and dial Speed Dial Memory Location:
  - Station Speed Dial 80-99
  - System Speed Dial 00-79
- OR press Feature Access key or One Touch Key programmed for Station Speed Dial
- Converse
Speed Dial – Using The Softkeys

- Press the SYS. or STA. Softkey ( )
  (System or Station Speed Dial respectively)
- Press the UP or DOWN softkey ( ), repeatedly until the desired name/number is displayed.
- To search alphabetically (optional step):
  Press the dial key showing the first letter of the name to be dialled
  Continue to press this dial key until the desired letter is displayed
  Press * to display the first match corresponding the chosen letter
- Lift handset to dial the displayed name/number

Trunk Queuing

After dialling trunk access code or pressing a busy Line Key and receiving a line busy indication:
- Dial Trunk Queue set code 78
- Replace handset

Note: When a line is available, your telephone will ring; lift handset and place call.

Microphone Control

- Press MIC
- or
- Press Feature
- Dial MIC On/Off code 1

Note 1: Lit MIC LED indicates MIC on
Note 2: MIC ON/OFF key may be assigned to a Feature Access Key or One Touch Key
Note 3: If talking on handset rather than handsfree, the handset microphone will be muted and the MIC LED will flash.

Handsfree Calls

- Press Speaker, LED lights
- Ensure MIC LED is lit
- Place internal or outside call
- Converse
- Press Speaker to disconnect call

Note: The handset may be used at any time during the conversation. To resume handsfree operation or to monitor a call, press Speaker (LED lights) and replace handset.
**Group Listening**

With a call in progress via the handset/headset:
- Press **Speaker**, then the LED Lights
- Converse. Conversation is heard over the speaker and the handset/headset. Only the handset/headset may be used to respond.
- Press **Speaker** to cancel the Group Listening mode

*Note:* When switching from Group Listening mode to the **Handsfree Mode**, it is recommended that the Microphone be turned off.

**Placing A Call On Hold**

**Non-Exclusive Hold**

With a call in progress:
- Press **Hold**

**Exclusive Hold**

With a call in progress:
- Press **Feature**
- Press **Hold**

*Note 1:* To retrieve a held call, press the flashing Line Key, Call Appearance Key or Conf key (for internal calls).

*Note 2:* Call on Non-Exclusive Hold can be retrieved from any digital telephone with the held line appearance or Call Appearance key.

*Note 3:* After a preprogrammed time, the held call will recall to the originating station. Once in a recall condition, Exclusively Held calls can be retrieved from any station with the held line appearance or Call Appearance key.

**Transferring Calls**

**Using Manual Dial**

With a call in progress:
- Press **Transfer**
- Dial station number
- Announce call (optional)
- Replace handset

*Note 1:* If the called station is busy, replace handset to initiate a camp-on. Unanswered camp-ons and unscreened transfers will recall to the attendant telephone. After answering the recall, pressing Feature 86 will transfer the call to the personal voice mailbox of the station number dialled.

*Note 2:* To return to the original party, press flashing Line Key, Call Appearance key or Conf key.

**Using Direct Station Selection (DSS)**

With a call in progress:
- Press **Transfer**
- Press programmed DSS
- Announce call (optional)
- Replace handset
Note 3: A Feature Access Key or One Touch Key may be assigned for DSS.

Note 4: To transfer a call directly to a personal voice mailbox, press Message or dial 7 after dialling the station number.

Conference

With a call in progress:
- Press Conf
- Place second call (internal or external)
- Announce conference
- Press Conf to establish conference

Note 1: Repeat above procedure to add an additional party. (Max 2 outside parties).

Note 2: An unsupervised conference may be established by pressing the Conf key again, after the conference has been established. The parties may continue to converse in private. Press the flashing Conf key to return to the conversation.

Conference Bridge

To make a call using a conference Bridge:
- Call a Conference Bridge extension.
- When the voice prompt is heard, enter the password and press #.
- Start the conference call.

Start a conference call from an incoming outside call using an Automated Attendant:
- Call an outside line that is answered by an Automated Attendant.
- Dial the extension of the Conference Bridge.
- When the voice prompt is heard, enter the password and press #.
- Start the conference call.

Start a conference call from an off-premise location:
- Call a line that is directed to the Conference Bridge.
- When the voice prompt is heard, enter the password and press #.
- Start the conference call.

Start a conference call from an incoming outside call using an Attendant:
- Call the Attendant and ask to be transferred to a Conference Bridge extension.
- Wait until the transfer is complete.
- When the voice prompt is heard, enter the password and press #.
- Start the conference call.

Note: Default passwords: Conference #1 = 0001
- Conference #2 = 0002

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Call Park - System

**Set**  
With a call in progress:  
- Press Transfer  
- Dial Call Park Set code 4*  
- Dial Call Park location 0-9  
- Replace handset  

**Retrieve**  
From any station:  
- Lift handset  
- Dial Call Park Retrieval code 4#  
- Dial Call Park Location 0-9  
- Converse  

**Note:** If the dialled Call Park location is busy, dial another Call Park location (0-9).

Station Busy/No Answer Options

**Automatic Callback**

**Set**  
When calling a busy digital telephone:  
- Dial Automatic Callback code 0  
- Replace handset  

**Answer**  
When both telephones are idle originating telephone rings:  
- Lift handset  
- Call is placed automatically  

**Callback Request**

**Set**  
When calling a busy or unanswered digital telephone:  
- Dial Callback Request code #  
- Replace Handset  

**Answer**  
Receive display and/or Feature LED message indication:  
- Lift handset  
- Dial #; request originator is automatically called  
- Repeat above procedure to respond to additional messages  

**Note:** Callback messages are automatically cancelled once the originating station is called. Callback Request access code # must be assigned in system programming.

**Tone Override**

**Set**  
When calling a busy digital telephone:  
- Dial Tone Override code ✽ to send tone  
- Wait for signalled party to answer  

**Answer**  
With a call in progress:  
- Receive tone override signal †  
- Press Hold  
- Converse with second party  

†If handsfree, a visual indication only (✽) will be provided on the telephone’s display.  
**Note:** An Override Tone will be sent each time ✽ is pressed.
Station Busy/No Answer Options (Continued)

**Step Call**
When calling a busy telephone:
- Dial 2 to advance to the next station number in that 10's group

**Voice Over**
- **Originator**
  - When calling a busy telephone:
    - Dial Voice Over code 6
    - Announce message
- **Answer**
  - With a call in progress:
    - Receive Voice Over announcement
    - Press Hold
    - Converse with Voice Over originator
    - Press Answer key to alternate between parties

**Whisper Page**
- With a call in progress:
  - Receive Voice Over announcement
  - Press Feature
  - Dial 65
  - Converse with Voice Over originator while monitoring first call
  - Press Feature
  - Dial 65
  - Converse with first caller while monitoring Voice Over originator

**Note:** The Whisper Page Access Code may be assigned to a Feature Access Key or One Touch Key.

**Outside Call Dialling Options**

**Save & Repeat**
- **Save**
  - With an originating outside call in progress:
    - Press Feature
    - Dial 9; called number is stored
    - Replace handset

**Repeat**
- Lift handset
- Press Redial
- Dial #; stored number is dialled
Outside Call Dialling Options (Continued)

Store & Repeat

Store
With an outside call in progress:
- Press Feature
- Dial 7
- Dial new phone number to be stored
- Press Feature
- Complete conversation and replace handset

Repeat
- Lift handset
- Press Redial
- Dial *; stored number is dialled

Note: Store & Repeat and Save & Repeat features cannot be used simultaneously.

Automatic Redial

After originating a busy or unanswered outside call:
- Press Speaker
- Replace handset
- Press Feature
- Press Redial
- Call is repeatedly dialled until answered, cancelled or the maximum number of redial attempts is reached
- Lift handset when the called party answers

Note 1: Press Speaker to cancel Automatic Redial.
Note 2: System programming determines waiting time and number of redial attempts.

Caller ID

Answer
Receive incoming ringing or transferred outside call:
- Review telephone display for calling party's name or number
- Answer call accordingly

Placing Caller ID Calls
- Press Directory (or SCROLL Key) repeatedly until desired number is displayed
- Lift handset to automatically dial displayed number
- Converse

Note 1: Caller ID will be displayed even when station is busy or in DND mode, allowing the user to identify the incoming call.
Note 2: The last 50 calls received with caller ID information are stored and are accessible with the Directory (or SCROLL) key.
Note 3: Least Cost Routing (LCR/ACR) is required to automatically dial Caller ID calls.
Note 4: Press lit Line Key to review calling party's name or number while the call is in progress.
Call Pick Up

Call Pick Up System
Upon hearing ringing at another telephone:
- Lift handset
- Dial Call Pickup code:
  - All Calls 68
  - Outside Line 6★
  - Night Call Pickup 69
- Converse

Call Pick Up Direct
Upon hearing ringing or voice announcement at another telephone:
- Lift handset
- Dial Call Pickup Direct code 67
- Dial station number of the telephone to be answered
- Converse

Paging
Lift handset
Dial paging code:
- Internal
  - All zones 51
  - Zone A 52
  - Zone B 53
  - Zone C 54
- External
  - All int. & ext. 59
  - All zones 55
  - Zone A 56
  - Zone B 57
  - Zone C 58

Page
Wait for Meet-Me Answer or replace handset

Meet-Me Answer
Lift handset
Dial Meet-Me Answer code:
- Internal Page 5★
- External Page 5#
- Converse

Background Music
Set/Cancel
- Press Feature
- Dial BGM On/Off code 26

Note: A BGM key may be assigned in system programming to set/cancel the Background Music feature.
Call Forward All Calls (CF/A)
Do Not Disturb (DND)

Set
- Press Feature
- Dial Call Forward All/DND
  set code 60
- Select operation
  - DND: Press Feature
  - Call Forward All: Dial
    destination station number or
    voicemail and press Feature

Cancel
- Press Feature
- Dial Call Forward All/DND
  cancel code 69
- Press Feature

Note 1: The Feature LED will flash intermittently when your telephone is in CFA/DND.
Note 2: While set, Call Forward All will override Call Forward Busy/No Answer setting.
Note 3: If Call Forward All and Do Not Disturb are both set, the feature set last is
  activated.
Note 4: A CFA/DND key may be assigned in system programming to set/cancel this
  feature. When setting Call Forward All, a destination station must be
  entered. A lit LED indicates that Call Forward All/Do Not Disturb is set.

Call Forward Busy/No Answer (B/NA)

Set
- Press Speaker
- Dial Call Forward B/NA
  set code 43
- Dial destination station number
  or voicemail
- Press Speaker

Cancel
- Press Speaker
- Dial Call Forward cancel code 44
- Press Speaker

Note 1: While set, Call Forward All will override Call Forward Busy/No Answer setting.
Note 2: A CF B/NA key may be assigned in system programming to set/cancel this
  feature. When setting Call Forward Busy/No Answer, a destination station
  must be entered. A lit LED indicates that CF B/NA is set.
Call Forward Destination

**From Destination Station**

Set
- Press Speaker
- Dial Call Forward All Destination set code 47
- Dial your station number
- Dial destination station number or voicemail
- Press Speaker

Cancel
- Press Speaker
- Dial Call Forward All Destination cancel code 48
- Dial your station number
- Press Speaker

Customised Message

From display telephone:
- Press Feature
- Dial Customised Message code 70
- Dial * to scroll through messages
- Dial # to select messages
- Dial return date and time if required (Month/Day, Hour/Minute, using 4-digit, 24 hour clock)
- Press Feature

Note: When your telephone is set for Do Not Disturb, other display telephones will receive your message upon calling your station.

Set Relocation

Ask the Attendant to turn on the Set Relocation Mode.
- From the new location, press Speaker, then the LED lights.
- Dial Set Relocation code ________
- Dial your station number.
- Dial the Station Password (same as the Station Outgoing Lockout [Password] code).
- Hear the confirmation tone and then press Speaker.
- Inform the Attendant to turn Set Relocation Mode off.
Station Outgoing Lockout

Changing Lockout Code
- Press Speaker
- Dial Lockout Change access code
- Dial current Lockout code
- Dial new Lockout code
- Press Speaker

Note 1: By default, Lockout code is set at 0000000000 (10 zeros).
Note 2: When Lockout code is set for the first time, station is automatically restricted.
Note 3: Lockout code may be a maximum of 10 digits. If the new Lockout code is less than 10 digits, press the Speaker to re-enter.
Note 4: When set, Station Outgoing Lockout restricts all outgoing calls.

Set/Cancel Station Outgoing Lockout
- Press Speaker
- Dial Station Lockout
  - Set code
  - Cancel code
- Dial Lockout code
- Press Speaker

Account Code Entry
With an outside call in progress:
- Press Feature
- Dial 66
- Dial Account Code
  (16 digits maximum)
- Press Feature

With an outside call on hold:
- Dial Account Code Entry Code
- Dial Account Code
  (16 digits maximum)
- Retrieve held call

Note 1: The outside party will not hear digits being dialled.
Note 2: The Account Code Entry Code may be assigned to a Feature Access Key or One Touch Key.

Account Code Forced
To place an outside call:
- Lift handset
- Dial Forced Account Code access code
- Dial Forced Account Code
  (up to 13 digits)
- Dial trunk access code i.e. 0 and outside number

Note: When calling from a station that is assigned the Account Code Forced / Verified feature, outgoing call will only be processed after the dialled Account Code is verified.
DISA Password

Setting Your DISA Password
- Lift handset
- Dial DISA Password set access code
- Dial your DISA ID code
- Dial your current DISA password default 0000000000 (10 zeros)
- Dial your new DISA password
- Replace handset

Note 1: Password may be a maximum of 10 digits. If the new password is less than 10 digits, replace the handset to enter.

Note 2: It is recommended that your DISA password be 10 digits and be changed frequently to prevent unauthorised use.

ACD/UCD

Log On
- Press Speaker
- Dial access code
- Dial 1
- Press Speaker

Log Off
- Press Speaker
- Dial access code
- Dial 2
- Press Speaker

Note: A LOG key may be assigned in system programming to log/off from the ACD/UCD group. A lit LED indicates that the station is logged-on.

Break Mode

Set
- Press Speaker
- Dial 40
- Press Speaker

Cancel
- Press Speaker
- Dial 42
- Press Speaker

Note 1: Break Mode is only available while an agent is logged-on.

Note 2: A Break key may be assigned in system programming to set/cancel Break Mode. A lit LED indicates that the station is in Break Mode.

Answering Call Using Headset
- Press HEADSET key to answer
- Converse
- Press HEADSET key to hang up
Volume Control

Off-Hook Ringing Volume
- Lift handset
- Dial 60
- Dial Off-Hook Ringing
  - Volume code 1
  - Press ▲ or ▼ to set level
- Replace handset

Ringing Volume
- Press Speaker
- Dial 60
- Dial Ringing Volume code 1
- Press ▲ or ▼ to set level
- Press Speaker

Note 1: Press ▲ or ▼ during audible telephone activity to adjust handset or speaker volume.

Note 2: When the telephone is idle, ▲ or ▼ is used to adjust display contrast.

Programming

Resetting Feature LED
- Press Feature
- Dial 99
- Press Feature

Note: Resetting the Feature LED will cancel Call Forward All Calls, Do Not Disturb and Callback Request settings.

Station Speed Dial - Dial Access
- Press Feature
- Press Redial
- Dial Speed Dial Memory location 80-99
- Dial trunk access code i.e. 0 (if necessary)
- Dial telephone number to be stored (24 digits maximum)
- Press Hold (if entering name) and dial name of party
  - (13 letters maximum)
- Press Feature

Note 1: Press Redial to insert a pause or Recall to store a hookflash.

Note 2: Refer to Speed Dial Name Input when entering name of party.

Note 3: Station Speed Dial is not available when 1000 System Speed Dial mode is selected.
Feature Access Keys

**Station Speed Dial (Outside Numbers)**
- Press Feature
- Press Redial
- Press **Feature Access Key**
- Dial 0
- Dial trunk access code i.e. 0 (if necessary)
- Dial telephone number to be stored (16 digits maximum)
- Press Feature

**DSS/BLF (Stations) And Feature Access**
- Press Feature
- Press Redial
- Press **Feature Access Key**
- Dial 1 and station number to be stored
- OR dial feature access code
to be stored as indicated in the **Quick Entry Guide**
- Press Feature

**Note 1:** Press **Redial** to insert a pause and **Recall** to insert a hookflash.
**Note 2:** Busy Lamp Field status indication will be provided on keys programmed for DSS.

One Touch Keys

**Station Speed Dial (Outside Numbers)**
- Press Feature
- Press Redial
- Press **One Touch Key**
- Dial 0
- Dial trunk access code i.e. 0 (if necessary)
- Dial telephone number to be stored (16 digits maximum)
- Press Feature

**DSS/BLF (Stations) And Feature Access**
- Press Feature
- Press Redial
- Press **One Touch Key**
- Dial 1 and station number to be stored
- OR dial feature access code
to be stored as indicated in the **Quick Entry Guide**
- Press Feature

**Note 1:** Press **Redial** to insert a pause and **Recall** to insert a hookflash.
**Note 2:** Busy Lamp Field status indication will be provided on keys programmed for DSS.
# Speed Dial Name Input

To add a name to each speed dial entry, press the dial pad number corresponding to the alpha character desired.

i.e. 2 = A, B, D, a, b, c, or 2

3 = D, E, F, d, e, f, or 3

4 = G, H, i, g, h, i, or 4

For the name Bob press: **2-2-6-6-2-2**

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<th>1st</th>
<th>2nd</th>
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Conf Clear and back 1 character before cursor
Quick Entry Guide For Programming
Feature Access Keys and One Touch Keys

<table>
<thead>
<tr>
<th>Feature</th>
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<tbody>
<tr>
<td>Microphone On/Off</td>
<td># ➤ 1</td>
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<tr>
<td>Call Forward All Set</td>
<td># ➤ 60 ➤ Dial destination ➤ Answer ➤ Feature ➤ Feature</td>
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<td>Do Not Disturb - Set</td>
<td># ➤ 60 ➤ Answer ➤ Feature ➤ Feature</td>
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<tr>
<td>Call Forward All/DND - Cancel</td>
<td># ➤ 69 ➤ Answer ➤ Feature ➤ Feature</td>
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<tr>
<td>Save &amp; Repeat - Set</td>
<td># ➤ 9</td>
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<tr>
<td>Store &amp; Repeat - Set</td>
<td># ➤ 7</td>
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<tr>
<td>Whisper Page</td>
<td># ➤ 65</td>
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<tr>
<td>Quick Transfer To Voicemail</td>
<td># ➤ 86</td>
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<tr>
<td>Background Music</td>
<td># ➤ 26</td>
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<td>Voice Over Originate</td>
<td>1 ➤ 6</td>
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<td>Call Forward Busy/No Answer - Set</td>
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<td>Call Pick Up All Calls</td>
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<tr>
<td>Call Pick Up Direct</td>
<td>1 ➤ 67</td>
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</tbody>
</table>

Note 1: When pressed, the Answer Key will not appear in the display. This is normal operation.

Note 2: Other features may be programmed in addition to those listed above. Refer to the Xen IPK Digital Voicemail User Guide for features related to Voicemail.
# Quick Reference Guide

## Outside Calling

### Outside Call
- **Dial 0** ➤ **Dial Telephone Number**

### Last CO/PBX number redial
- **Redial** ➤ **Dial #**

### Speed Dial
- **Redial** ➤ **Dial 00-99**

### Save/Store & Repeat - Access
- **Redial** ➤ **Dial * **

### Trunk Queue
- Receive Trunk Busy Indication ➤ **Dial 78**

### Automatic Redial
- Receive busy ➤ **Speaker** ➤ Replace Handset ➤ **Feature** ➤ **Redial**

## Internal Calling

### Station Call
- **Dial Station Number or DSS key**

### Automatic Callback
- **Reach Busy Station** ➤ **Dial 0**

### Callback Request
- **Reach Busy/No Answer Station** ➤ **Dial #**

### Tone Override
- **Reach Busy Station** ➤ **Dial * **

### Voice Over Originate
- **Reach Busy Station** ➤ **Dial 6**

### Quick Transfer To Voicemail
- **Dial station number or DSS key** ➤ **Press Message or Dial 7**

## With A Call In Progress

### Hold
- **Hold**

### Exclusive Hold
- **Feature** ➤ **Hold**

### Transfer
- **Transfer** ➤ **Dial Station Number or DSS key** ➤ **Press Message or dial 7**

### Quick Transfer To Voicemail
- **Transfer** ➤ **Dial Station Number or DSS key** ➤ **Press Message or dial 7**

### Conference
- **Conf** ➤ **Place 2nd Call** ➤ **Conf**

### Call Park System
- **SET:** **Transfer** ➤ **Dial 4* ** ➤ **Dial 0 - 9**
- **RETRIEVE:** **Dial 4 # ** ➤ **Dial 0 - 9**

### Save & Repeat - Save
- **Feature** ➤ **Dial 9**

### Store & Repeat - Store
- **Feature Dial 7** ➤ **Dial number to Store** ➤ **Feature**

### Whisper Page
- Receive Voice Over ➤ **Feature** ➤ **Dial 65**

## From The Intercom

### Internal Paging
- **Dial 51-54** ➤ **Page**

### External Paging
- **Dial 55-59** ➤ **Page**

### Call Pickup All Calls
- **Dial 68**

### Call Pickup Direct
- **Dial 67** ➤ **Dial Station Number**

## From An Idle Telephone

### Microphone Control
- **Feature** ➤ **Dial 1 OR Press MIC**

### Call Forward All/DND
- **SET:** **Feature** ➤ **Dial 60** ➤ **Dial Destination Station (CF/A Only)** ➤ **Feature**
- **CANCEL:** **Feature** ➤ **Dial 69** ➤ **Feature**

### Call Forward Busy/No Answer
- **SET:** **Speaker** ➤ **Dial 43** ➤ **Dial Destination Station** ➤ **Speaker**
- **CANCEL:** **Speaker** ➤ **Dial 44** ➤ **Speaker**

### Feature LED Reset
- **Feature** ➤ **Dial 99** ➤ **Feature**